



River Mill Academy

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PowerSchool Cybersecurity Incident

January 15, 2025

Parents and Guardians,

We are writing to make you aware of an update on a recent cybersecurity incident involving PowerSchool, a software vendor which provides our Student Information System (SIS).

On Tuesday, January 7, 2025, PowerSchool informed our leadership team that they experienced a cybersecurity incident involving unauthorized access to certain PowerSchool SIS customer data. Unfortunately, we have confirmed that some of the information belongs to River Mill Academy families and educators.

PowerSchool informed us that the taken data primarily includes parent and student contact information with data elements such as name and address information. Across their customer base, they have determined that for a portion of individuals, some personally identifiable information (PII), such as social security numbers (SSN) and medical information, was impacted. River Mill Academy has confirmed that no student social security numbers were accessed as we do not store this information. PowerSchool has shared that the threat has been contained and that the compromised data was not shared and has been destroyed.

Protecting our students is something we take seriously. With PowerSchool's help, more information and resources (including credit monitoring or identity protection services if applicable) will be provided to you as it becomes available. You can learn more about this incident at this PowerSchool website.

<https://www.powerschool.com/security/sis-incident/>

Thank you for your patience and understanding.

Sincerely,

RMA Administration